



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 10/825,700

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Inventor(s):

Christopher James Elphinstone
Chandler

Title: Policy-Based Automation
Using Multiple Inference
Techniques

§ Examiner: Unknown
§ Group/Art Unit: Unknown
§ Atty. Dkt. No: 5760-20800/VRTS-
§ 0578

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date indicated below.

Robert C. Kowert

Name of Registered Representative

May 14, 2004
Signature Date

NOTICE OF CHANGE OF ADDRESS

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicants respectfully request the Commissioner to change the correspondence address for the above identified patent application as described below. Applicants note that the Customer No. was transposed on the transmittal form at the time of filing. The correct address is as follows:

Correct Customer No.	35690
New Address:	Robert C. Kowert Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. P.O. Box 398 Austin, Texas 78767-0398
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Respectfully submitted,

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Date: May 14, 2004